

Spencer Cocoa - Information & Education Centre			
Visitor Experience Booking Plan			
IEF open 7 days between 9-5pm except for Christmas Day, Boxing Day and New Years Day.			
Visitation via booking only. Time slots will be made available for either vehicles OR minibuses to book in. This is to facilitate carpark use and maintain maximum visitor numbers to the site.			
The booked visitation time allows visitors to be onsite for up to 1 hr, with a 1/2 hr buffer in between for vehicles to depart / arrive.			
Vehicle types		Max vehicle number	Maximum visitors numbers per time slot
SRV - small rigid vehicle	cars	7+ 1 disabled	20
MRV - medium rigid vehicle	mini-bus	2	20
Example week booking *i.e. time slots bookings may not be exhausted			
Example time slots between 9am-5pm	vehicle type	Example booked vehicles	Example visitor numbers
MONDAY			
10.00-11.00	SRV	5	12
11.30-12.30	SRV	3	8
1.00-2.00	MRV	1	8
2.30-3.30	SRV	4	15
TUESDAY			
10.00-11.00	MRV	1	8
11.30-12.30			
1.00-2.00	SRV	3	9
2.30-3.30			
WEDNESDAY			
10.00-11.00			
11.30-12.30	SRV	4	10
1.00-2.00	SRV	4	10
2.30-3.30			
THURSDAY			
10.00-11.00	SRV	7	16
11.30-12.30	MRV	1	10
1.00-2.00			
2.30-3.30	SRV	5	10
FRIDAY			
10.00-11.00	SRV	4	10
11.30-12.30	SRV	5	12
1.00-2.00	MRV	1	12
2.30-3.30	MRV	2	20
SATURDAY			
10.00-11.00	SRV	7	20
11.30-12.30	SRV	7	20
1.00-2.00	SRV	6	18
2.30-3.30	MRV	2	18
SUNDAY			
10.00-11.00	SRV	7	20
11.30-12.30	MRV	2	20
1.00-2.00	SRV	7	20
2.30-3.30	MRV	1	12