



MEDIA ALERT

25 MARCH 2020 – FOR IMMEDIATE RELEASE

COUNCIL BUILDING CLOSURES AND SERVICE UPDATES: COVID-19 RESPONSE

Mid-Western Regional Council is committed to ensuring the health and safety of its staff and our community, and in an effort to do so and further limit the spread of COVID-19 will be making some changes to services.

Decisions to do so have not been made lightly, but are essential to protect our community and comply with state and federal government social distancing orders.

Council will be closing the following services:

- Council's dual Customer Service Centres and Libraries in Gulgong, Kandos and Rylstone (closing 4.30pm Wednesday, 25 March)
- Council's Customer Service Centres in Mudgee (closing 4.30pm Friday, 27 March). The team will be available online and over the phone only.
- Mid-Western Regional Council Mudgee Administration Building (closing 4.30pm Friday, 27 March). All services that are delivered out of this building including Planning, Health and Building, Economic Development and Finance will continue and staff are available online and via telephone.
- Council's Operations Administration Building (closing 4.30pm Friday, 27 March). All services that are delivered out of this building will continue and staff are available online and via telephone.
- Ironed Out (closing 4pm Friday, 27 March, please collect ironing before this time, no further ironing items will be accepted from today)
- Waste Facility Stores ('Tip Shops') in Mudgee, Gulgong and Kandos (closing COB Friday, 27 March)

The following services will remain open:

- Passive parks and children's playgrounds (residents must abide by government social distancing orders)
- All sports grounds (residents must abide by government social distancing orders, events prohibited)
- Community Transport (limited service please contact 6378 2710 to discuss options)
- Meals on Wheels
- Family Day Care
- Mudgee Valley Tourist Park
- Mudgee Pound

These changes follow the closures of Mudgee Library and Town Hall Cinema, public pools and venues for hire last week.

All other services will continue as normal, including waste collection, water and sewer services, and cemetery services.



MID-WESTERN REGIONAL COUNCIL
PO Box 156, MUDGEES NSW 2850
86 Market Street, Mudgee | 109 Herbert Street, Gulgong | 77 Louee Street, Rylstone
T 1300 765 002 or 02 6378 2850 | F 02 6378 2815
E council@midwestern.nsw.gov.au

Council's General Manager, Brad Cam said Council will continue to review services in line with direction from the state and federal governments.

"Whilst we're working to minimise our physical interactions with the public, Council staff will be working remotely where possible and will be delivering services online and via telephone," Mr Cam said.

"I thank our community for their patience and understanding as Council, like many other organisations responds to this quickly evolving situation as best we can.

"I am pleased to see our community supporting one and other during this very difficult time and I urge everyone to continue to do so. Please support local businesses, particularly those impacted by closures, and follow the social distancing and personal hygiene directions from health authorities put in place to protect us all."

For all health advice in relation to COVID-19 please visit NSW Health at www.healthnsw.gov.au or contact 1800 020 080.

To follow updates from Council please visit our website and Facebook page.

****Information in this alert correct as at 4pm, Wednesday, 25 March.*

ENDS