

Advice to Resident on Road Works/Conditions



ADOPTED		VERSION NO	2.0
COUNCIL MEETING MIN	314/23	REVIEW DATE	13 DECEMBER 2027
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Objective

To provide timely and appropriate advice for works that may affect access due to road works or road condition. This policy will assist Council in achieving Theme 4, Goal 4.1 of the Community Plan, 'Connecting our Region High Quality Road Network that is Safe and Efficient'.

Policy

- Council as part of its commitment to customers will advise affected property owners and/or occupants of works and adverse conditions that affect access to their properties. This policy includes supply of water and sewerage services, and road rehabilitation and resurfacing works.
- That affected residents be advised of the commencement date as soon as it is known, generally attempting to provide 2 weeks' notice and further that absentee owners be invited to contact the relevant officer to ascertain the stage of the works regarding access prior too visiting their property.
- In the case where access will be restricted, a letter box drop or personal contact be made to residents the day before indicating:
 - That access will be disrupted or not available for a stated period
 - The nature of the work to be undertaken
 - Contact person for further information
- Fixing Of Levels (Roads Act Notification) In addition to statutory advertising relating to the fixing of roads levels adjoining property owners are to receive written notification:
 - Of Councils' intention to fix the level of a road, and
 - Of the declaration when the levels have been fixed
 - The the impact on access of the property is detailed in the notifications.
- When a road is impassable or unsafe, a media statement regarding road conditions shall be issued. All statements on the condition of roads in particular the temporary closure of roads are to be simultaneously presented to the Officer in Charge of the Mudgee Police Station (the responsible officer for advising the public of general road and traffic conditions).

Transport for NSW (TfNSW) is to be advised when it becomes necessary to close a
classified road due to any condition. This advice is to indicate the expected duration of the closure.